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FAQ for the 15th Modification to State of Emergency for cosmetologists

Q: What are the new guidelines around hair care services?

A: The new guidelines permit hair care services to take place for workers of essential businesses (find full list at delbiz.com/coronavirus, it includes those in the manufacturing field, in construction, healthcare, financial services, and other industries). These hair care services include only hair cutting, coloring, and certain styling. Hair care service providers can reopen by appointment only, no more than two appointments at any one time, and with at least fifteen minutes between appointments to allow the service provider to properly clean. This is accompanied by other specific safety guidelines.

Q: What are the additional safety guidelines for hair care services?

A: Safe social distancing must be maintained whenever possible. Additionally, staff and customers must wear cloth face masks. A customer's cloth face covering may be removed as necessary to complete the service, but customers should attempt to maintain covering (such as by holding the covering to their face) whenever possible. Furthermore, staff is encouraged to make attempts to obtain and wear surgical face masks and face shields while performing services if possible (and staff that is over the age of 65 or who have certain underlying health conditions must wear a surgical mask while performing services). All equipment must be properly sanitized between uses, and staff needs to wash hands with warm water and soap. Any other material a customer touches that cannot be sanitized (such as a magazine) must leave the store with the customer. Customers must also cancel an appointment if they have any reason to believe they may be ill or may have been exposed to COVID-19. All staff must report their temperatures daily and must be sent home if their temperature is above 99.5 degrees. Finally, notice must be posted on the outside door that walk-ins are not permitted.

Q: How are providers supposed to check if a customer is an employee of an essential business?

A: The providers responsibility is to ask the customer if they qualify for services. Customers are responsible for being honest, and unless the provider has prior knowledge of the person's employment that would cause them to doubt the customer's honesty, they can act on that customers response.